



THE PARK FRONT HOTEL AT UNIVERSAL STUDIOS JAPAN

To ensure a safe and comfortable stay for our guests, our hotel has established the following usage rules based on Article 13 of the Accommodation Terms and Conditions. Failure to comply with these rules may result in refusal of accommodation or use of hotel facilities pursuant to Article 9 of the Accommodation Terms and Conditions. Please note that guests may be held liable for damages resulting from non-compliance with these rules.

Article 1 Matters Related to Safety and Security

1. The “Emergency Evacuation Map” for your room is displayed on the inside of each guest room door. Please check it.
2. Please refrain from bringing heating appliances, cooking stoves, irons, or similar items into your room.
3. Smoking is strictly prohibited outside designated smoking rooms and areas. Please refrain from any other actions that may cause fire hazards. Please note that if smoking (refrain from any other actions that may cause fire hazards. Please note that if smoking including e-cigarettes) or bringing in cigarette butts is confirmed in a non-smoking room, you may be charged for cleaning costs for bedding, curtains, wallpaper, and other repair expenses.
4. Do not place wet clothing, towels, or similar items on lighting fixtures to dry them, as this can cause a fire. This is extremely dangerous; please refrain from doing so under any circumstances.
5. To prevent accidents such as smoke or fire from mobile batteries, always keep them within sight while charging and do not charge them when leaving your room. Also, do not use them in locations or ways that could cause smoke, fire, or spreading flames, such as in direct sunlight or on flammable items like beds or curtains. Do not use devices that are damaged, swollen, or prone to abnormal heating, as they may pose a risk of smoke, fire, or other hazards. To prevent fire accidents and ensure safety, if any of the above violations are observed within the hotel, we may take measures such as disconnecting the charging cable.
6. When leaving your room during your stay, please be sure to lock the door.
7. Please ensure the deadbolt and latch are engaged, especially while sleeping. Do not open the door carelessly if knocked upon; check through the peephole first. If you suspect an intruder, please contact the front desk (dial 9).
8. Please be aware that leaving the faucet open while filling the bathtub—whether due to napping or other reasons—can cause the water to overflow, resulting in a serious leak.
9. We kindly ask that visitors refrain from meeting guests in their rooms.
10. We strictly prohibit overnight stays by individuals other than registered guests.
11. Customers arriving by car are requested to park in the designated parking lot.
12. The hotel shall not be liable for the management of vehicles when guests use the parking lot, regardless of whether vehicle keys are deposited.

Article 2 Handling of Valuables and Lost Property

1. Please store cash and valuables in the in-room safe or at the front desk during your stay. When using the in-room safe, please set the door lock yourself. Please understand that we cannot be held liable for any damages resulting from the loss, damage, or theft of cash or valuables if you do not follow the above procedures.
2. After a guest checks out, if any luggage or personal belongings are left behind at the hotel, they will be stored at the hotel for 7 days, including the day of discovery. After this period, they will be turned over to the nearest police station. However, for minor items (such as everyday household goods) deemed to have been abandoned by the guest, they will be stored for 3 months, including the day of acquisition, before being disposed of. Furthermore, if the forgotten item is food or difficult to store and manage, it may be discarded.

Article 3 Payment of Account

1. Payment must be made in cash, traveler's checks, accommodation vouchers, credit cards, or other forms of payment accepted by this hotel. Please note that we are unable to exchange currency for non-guests.
2. If you wish to change the length of your stay, please notify the front desk staff in advance. For extensions, payment for the period up to that point and any additional charges will be required.
3. When using the hotel's restaurants, bars, or other facilities on credit, please present your room key (card key and key fob).
4. Please be advised that a deposit may be required upon arrival. Additionally, should the front desk present you with a bill during your stay, we kindly request that you settle the payment at the front desk each time.
5. We regret that we cannot cover expenses such as shopping costs, ticket fares, taxi fares, postage stamps, or shipping fees for your packages.
6. A service charge may be added to accommodation and dining fees. We kindly decline gratuities for our staff.
7. When using the telephone from your room, a facility usage fee will be added.

Article 4 Prohibited Activities

1. The following actions are prohibited.
 - (1) Bringing the following items into the hotel premises that may cause inconvenience to other guests:
 - (a) Dogs, cats, small birds, and other animals/pets in general (except service animals as defined by law; also permitted based on the hotel's separate Pet Accommodation Agreement).
 - (b) Explosives, flammable liquids, and hazardous products.
 - (c) Items that emit foul odors or strong smells.
 - (d) Firearms and swords without permits.
 - (e) Excessively large quantities of luggage and goods.
 - (f) Other items that may inconvenience other guests.
 - (g) Other items prohibited by law.
 - (2) Gambling or any conduct that disturbs public order or morals within the hotel; conduct that causes inconvenience to other guests; conduct that causes discomfort.
 - (3) Hanging items from room windows or displaying items near windows that detract from the hotel's exterior appearance.
 - (4) Unauthorized use of guest rooms or the lobby for business activities or other purposes unrelated to lodging at this hotel.
 - (5) Unauthorized distribution of advertising or promotional materials, or sale of goods within the hotel.
 - (6) Using hotel facilities or equipment outside their designated locations or purposes, or using them in a manner that significantly damages their current condition.
 - (7) The act of publicly disclosing photographs taken within the hotel for business purposes without permission.
 - (8) Leaving personal belongings in hallways or lobbies.
 - (9) Wearing nightwear, pajamas, slippers, etc., while on the premises of business facilities.
 - (10) Entry into hotel employee areas, emergency stairwells, rooftops, penthouses, machinery rooms, etc., except in emergencies or unavoidable circumstances.
 - (11) Food and beverage delivery from outside the hotel (except for restaurants and other establishments affiliated with the hotel).
 - (12) Damage, contamination, or loss of hotel buildings, furniture, fixtures, or other property.
 - (13) Any act of disseminating information that damages the hotel's reputation or brings discredit to the hotel. If any posts or other content disseminated violate laws and regulations, or if the hotel deems them inappropriate, we reserve the right to delete them without prior notice. Furthermore, please refrain from posting content that slanders or defames third parties.
 - (14) Smoking outside of designated smoking rooms and areas (including e-cigarettes, etc.).
 - (15) Other acts prohibited by law.
2. If you engage in the prohibited acts described in the preceding paragraph and cause damage to the hotel, you may be required to pay compensation for the appropriate amount.

Article 5 Cancellation of Accommodation Contract

We kindly ask that you refrain from using our services in the following cases. Furthermore, should such facts come to light after a reservation or contract has been made, we will cancel the reservation or contract at that time. However, this clause does not imply that the hotel may refuse lodging except in the cases listed in Article 5 of the Hotel Business Act.

1. When a hotel guest is a patient or other person with a specified infectious disease as defined in Article 4-2, Paragraph 1, Item 2 of the Hotel Business Act.
2. If any hotel guest falls under the following circumstances.
 - (1) Organized crime groups as defined in Article 2, Item 2 of the Act on Prevention of Unjust Acts by Organized Crime Group Members (Act No. 77 of 1991) (hereinafter referred to as “organized crime groups”), organized crime group members as defined in Article 2, Item 6 of the same Act (hereinafter referred to as “organized crime group members”), and persons associated with organized crime-related enterprises and organizations, among other antisocial forces.
 - (2) Corporations or other organizations whose business activities are controlled by organized crime groups or their members.
 - (3) A corporation whose officers include individuals who fall under the category of organized crime groups or other antisocial forces.
3. When a hotel guest makes intimidating or violent demands regarding their stay, or requests burdens exceeding reasonable limits (except when the guest requests the removal of social barriers under Article 7, Paragraph 2 or Article 8, Paragraph 2 of the Act on the Elimination of Discrimination against Persons with Disabilities).
4. When a guest repeatedly makes demands against this hotel that are deemed under Article 5-6 of the Enforcement Regulations of the Hotel Business Act to impose an excessive burden and significantly impede the provision of lodging services to other guests.

Article 6 Ecological Activities

1. To conserve resources, we kindly ask for your cooperation in saving electricity and water.

Article 7 Personal Information

1. This hotel will handle personal information provided by guests appropriately in accordance with our privacy policy.

Article 8 Changes to the Terms of Use

1. These Terms of Use constitute standard terms and conditions as defined by the Civil Code. We may amend any provision of these Terms of Use based on the provisions of the Civil Code when such amendments are deemed necessary and appropriate, or when they are deemed to be in the general interest of guests.
2. If these Terms of Use are amended, the amended provisions will be posted on the website, and the amended content will take effect from the effective date specified at the time of posting. Furthermore, when amending these Terms of Use, we will notify users of the changes through appropriate means.